



BANGKO SENTRAL NG PILIPINAS

OFFICE OF THE DEPUTY GOVERNOR | REGIONAL OPERATIONS AND ADVOCACY SECTOR

MEMORANDUM NO. M-2026- 043

To : **All Banks Transacting with BSP Cagayan de Oro, General Santos, and Ozamiz Branches**

Subject : **Resumption of Regular Currency Servicing Hours at the BSP Cagayan de Oro, General Santos, and Ozamiz Branches**

This refers to the Memorandum dated 24 July 2026, entitled "Interim Currency Servicing Arrangements at the BSP Cagayan de Oro, General Santos, and Ozamiz Branches," which prescribed temporary adjustments to the currency servicing operations of the concerned BSP Branches.

Please be advised that, effective **24 August 2026**, the BSP Cagayan de Oro, General Santos, and Ozamiz Branches shall resume regular servicing hours for currency transactions. Accordingly, the temporary servicing hours prescribed under the aforementioned Memorandum shall cease to apply upon the effectivity of this issuance.

The following currency servicing hours shall henceforth be observed from Monday to Thursday:

- a. Currency withdrawal transactions – 9:00 a.m. to 12:00 noon; and
- b. Currency deposit transactions – 9:00 a.m. to 2:00 p.m.

All other interim currency servicing arrangements prescribed under the Memorandum dated 24 July 2026 shall remain in full force and effect until further notice or unless otherwise amended or superseded by a subsequent issuance.

For guidance and information.


ROSABEL B. GUERRERO
Sector-in-Charge

Digitally signed by Rosabel
Bernardo Guerrero
Date: 2026.08.20 19:40:54
+0800

20 August 2026



BANGKO SENTRAL NG PILIPINAS

OFFICE OF THE DEPUTY GOVERNOR | REGIONAL OPERATIONS AND ADVOCACY SECTOR

MEMORANDUM NO. M-2026-038

To : **All Banks Transacting with BSP Cagayan de Oro, General Santos, and Ozamiz Branches**

Subject : **Interim Currency Servicing Arrangements at the BSP Cagayan de Oro, General Santos, and Ozamiz Branches**

To ensure the continued delivery of safe, secure, and efficient currency services to banks transacting with the BSP Cagayan de Oro, General Santos, and Ozamiz Branches, please be advised that the BSP will undertake renovation and retrofitting works on the respective branch buildings.

In the interim and pending the completion of these works, the concerned BSP branches shall implement temporary operational arrangements to ensure the uninterrupted provision of currency deposit and withdrawal services.

Effective **03 August 2026** and until further notice, the following temporary adjustments to currency servicing shall be observed:

- a. Suspension of fit currency deposits - Only unfit currency deposits shall be accepted;
- b. Suspension of the standard verification period – The standard twenty (20)-working-day processing period for the verification of currency deposits shall be temporarily suspended; and
- c. Revised servicing hours - Currency deposit and withdrawal transactions shall be accepted from 9:00 a.m. to 1:00 p.m., Monday to Thursday.

In addition, the concerned BSP Branches shall transition to a just-in-time cash shipment arrangement for currency withdrawal transactions. The implementation date shall be announced separately by each BSP Branch. Upon implementation, banks shall be required to submit their currency withdrawal requests at least one (1) week prior to the scheduled withdrawal date to facilitate the timely processing and preparation of their currency requirements.

For guidance and information.


Electronically signed by
Bernadette R. Puyat
24 July 2026
BERNADETTE ROMULO-PUYAT
Deputy Governor

24 July 2026