



I-Gaming Licensing and Regulation Group
E-Games Licensing Department

GUIDELINES ON LIVE DEALER GAME CONTENTS

Rev. No: 1

Effectivity: 15 NOV 2023

*Revision pertains only to the form, i.e. change of logo. All provisions, terms and conditions, table of offenses, as well as applicable penalties under the Guidelines on Live Dealer Game Contents which was approved by the Board on March 23, 2023, shall remain in force and effect.

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Live dealer games are *live casino games* whose outcome or results are derived from the live feeds of a *live real human croupier* in a format and manner *similar to that of its traditional equivalent casino game* that are streamed real-time to the gaming software platform, *rather than by a random number generator (RNG) algorithm or a computer program*. In playing live dealer games, instead of players going to a brick-and-mortar casino, these casino games are conducted in an exclusive *gaming studio* operated directly by the Game Provider or by a third-party Streaming Provider, *broadcasted live through the internet*, where players may place bets in a user-interface, often a *gaming website or a desktop or mobile application*, made for purposes thereof.

As regards live peer-to-peer poker games however, the same is excluded for purposes hereof due to the existing regulatory model and methodologies of PAGCOR concerning poker games i.e., issuance of "Poker Games" gaming license through the Table Games Department (TGD), Licensing and Regulatory Group (LRG).

Live dealer games shall be allowed as game content for PAGCOR-approved electronic (casino) remote gaming platform of PAGCOR-accredited **Electronic Gaming System (EGS) Service Provider**, subject to the following guidelines:

1. EGLD shall process all evaluation and approval involving requests to offer and operate live dealer games.
2. Only live dealer games provided by legitimate Game Providers shall be allowed as game content, where only live feeds must be utilized for the outcome of the game/s.
3. The gaming software platform hosting live dealer games must be certified by a reputable and independent gaming laboratory under the requirements of any applicable standards.
4. Feeds utilized for live dealer games can either be streamed live from a gaming studio located within the territorial jurisdiction of the Philippines or abroad. Provided however that in cases where the gaming studio is located in the Philippines, the following shall apply:
 - i. The Streaming Provider must be duly accredited under the under the provisions of the **Accreditation Procedures for Data/Content Streaming Provider of Electronic Gaming Sites**.
 - ii. The Streaming Provider must secure the necessary Permit To Possess (PTP) for its concerned gaming studio under the provisions of the **Application Procedures for Permit To Possess Gaming Equipment & Gaming Paraphernalia for Data/Content Streaming Provider of Electronic Gaming Sites**.
 - iii. Due to their existing operational resources and technical capabilities, a PAGCOR-accredited **Live Studio and Streaming Provider (LSSP)** under the Offshore Gaming Licensing Department (OGLD) may provide live feeds for purposes of live dealer games referred herein, provided that

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it must comply with Item 4 (i) above.

5. Gross Gaming Revenue (GGR) attributable to the live dealer games referred herein shall be subject to a **47.50% PAGCOR Share or License Fee.**

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