



Philippine Amusement and Gaming Corporation

MEMORANDUM

August 14, 2023

TO : **ALL LICENSEES**

FROM : **THE ASSISTANT VICE PRESIDENT**
Gaming Licensing and Development Department

SUBJECT : **GAMING EMPLOYMENT LICENSE**

Pursuant to the Gaming Employment License (GEL) Manual version 3.0, may we reiterate strict compliance to the following GEL guidelines, particularly:

A. General Guidelines

"Prior to hiring or signing of employment contract, the employer must ensure that the following personnel who are directly involved in the gaming operations possess valid GEL.

1. Regular and contractual employees hired by the Employer including those whose services are shared between gaming and non-gaming operations;
2. Outsourced personnel or those hired through employment agencies whose tasks/functions require handling of or direct contact with gaming equipment and paraphernalia and casino cash, chips or tokens, such as, but are not limited to, contractual dealers, slot machine technicians, slot machine attendants, cashiers, bingo ticket sellers, callers, gaming assistants, etc.;
3. Consultants who are assigned in the gaming area or have participation in the gaming operations."

B. Section 5: Update of Personal Information

"All employees with GEL must update the following information within one month after any of the following is effected:

1. Change of position/employer
2. Change of name
3. Change of status
4. Change of other information (i.e., photo, address, phone number, email address)"

For further information about GEL policies and guidelines, please visit www.pagcor.ph/regulatory/gel.php.

Please contact the Gaming Employment License Unit, Gaming Licensing and Development Department (GLDD) at telephone no. (+632) 8522-0299 or email at GELAdmin@pagcor.ph, for inquiries and clarifications.

For reference and guidance.


MA. VINA CLAUDETTE P. OCA