

REVENUE MEMORANDUM ORDER NO. 34-99 issued April 27, 1999 prescribes the policies and guidelines in the acceptance and payment of deliverables under the Communication Support to Manage Change (CSMC) Project. The Policy and Planning Service (PPS) will be the principal point of contact for the CSMC Project, thus, all documentations, deliverables and invoices pertaining to the Project will be received for the BIR by the PPS, for referral/transmittal to concerned BIR offices. Review and acceptance of CSMC deliverables will be done by the following Revenue Services, through the respective Project Manager: a) Taxpayer Assistance Service; b) Policy and Planning Service; and c) Information Planning and Quality Service.