

REVENUE MEMORANDUM ORDER No. 26-98 issued March 24, 1998 prescribes the policies and procedures on the establishment of the inquiry handling facility for the BIR Web Page which is accessible on both the Intranet and Internet. The Taxpayer Assistance Service (TAS) will serve as the center for information dissemination and taxpayer inquiries, and will be considered as the end-user of the Web Page design developed by the Web Page Team. As such, TAS will receive and respond to all queries coursed through the BIR Web Page. The Legal Service will review all responses received over the Web Page referred by the TAS, in terms of conformity with the provisions of Section 270 of the Tax Code regarding confidentiality of taxpayer information. The Legal Service will provide TAS with the appropriate clearance for the posting of any information on the Web Page not later than 5 working days from receipt of responses/information referred by the TAS for review.