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|  | <b>ELECTRONIC GAMING MACHINE<br/>MODIFICATION NOTIFICATION FORM</b> | Page No.     | Page 1 of 2   |
|                                                                                  |                                                                     | Form No.     | GLDD – 1027   |
|                                                                                  |                                                                     | Revision No. | 6             |
|                                                                                  |                                                                     | Effectivity  | Aug. 20, 2025 |

CRM FORM NO. 37

Use this form to notify PAGCOR regarding Electronic Gaming Machine modification. Please accomplish this form by providing correct and complete information. The Licensee shall submit this form to GLDD at least **one (1) business day** prior to intended date of implementation.

**PLEASE NOTE THAT PAGCOR RESERVES THE RIGHT TO CONDUCT POST-AUDIT OF THE MODIFIED EGM GAME THEME, PLATFORM SOFTWARE/FIRMWARE AND BILL VALIDATOR IN THE CASINO.**

Licensee : \_\_\_\_\_  
 Name of Casino : \_\_\_\_\_ Date : \_\_\_\_\_  
 Date of Implementation : \_\_\_\_\_

Check the applicable box. If notification involves upgrading/downgrading of EGM game theme, fill up Item A of Section A. If notification involves upgrading/downgrading of EGM platform software/firmware, fill up Item B of Section A. If notification involves upgrading/downgrading of EGM bill validator, fill up Item C of Section A. If notification involves upgrading/downgrading of progressive controller, fill up Item D of Section A.

**SECTION A: UPGRADING/DOWNGRADING OF EGM GAMETHHEME, PLATFORM SOFTWARE/ FIRMWARE AND BILL VALIDATOR** (TO BE PROVIDED BY LICENSEE)

- ☐ A. UPGRADING/DOWNGRADING OF EGM GAME THEME with corresponding certification from an independent testing laboratory duly recognized by PAGCOR attached as Annex \_\_\_\_\_

| SM NO. | SERIAL NO. | MANUFACTURER | GAME NAME | GAME VERSION |    |
|--------|------------|--------------|-----------|--------------|----|
|        |            |              |           | From         | To |
|        |            |              |           |              |    |
|        |            |              |           |              |    |
|        |            |              |           |              |    |
|        |            |              |           |              |    |
|        |            |              |           |              |    |

(Note: Please use additional sheet/s if the space provided above is not sufficient.)

- ☐ B. UPGRADING/DOWNGRADING OF EGM PLATFORM SOFTWARE / FIRMWARE with corresponding certification from an independent testing laboratory duly recognized by PAGCOR attached as Annex \_\_\_\_\_

| SM NO. | SERIAL NO. | MANUFACTURER | GAME NAME | PLATFORM SOFTWARE/FIRMWARE VERSION |    |
|--------|------------|--------------|-----------|------------------------------------|----|
|        |            |              |           | From                               | To |
|        |            |              |           |                                    |    |
|        |            |              |           |                                    |    |
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(Note: Please use additional sheet/s if the space provided above is not sufficient.)

- ☐ C. UPGRADING/DOWNGRADING OF EGM BILL VALIDATOR with corresponding release notes issued by manufacturer/supplier attached as Annex \_\_\_\_\_

| SM NO. | SERIAL NO. | MANUFACTURER | GAME NAME | BILL VALIDATOR |    |
|--------|------------|--------------|-----------|----------------|----|
|        |            |              |           | From           | To |
|        |            |              |           |                |    |
|        |            |              |           |                |    |
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|        |            |              |           |                |    |
|        |            |              |           |                |    |

(Note: Please use additional sheet/s if the space provided above is not sufficient.)

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|  | <b>ELECTRONIC GAMING MACHINE<br/>MODIFICATION NOTIFICATION FORM</b> | Page No.     | Page 2 of 2   |
|                                                                                  |                                                                     | Form No.     | GLDD – 1027   |
|                                                                                  |                                                                     | Revision No. | 6             |
|                                                                                  |                                                                     | Effectivity  | Aug. 20, 2025 |

☐ D. UPGRADING/DOWNGRADING OF PROGRESSIVE CONTROLLER with corresponding certification from an independent testing laboratory duly recognized by PAGCOR attached as Annex \_\_\_\_

| JACKPOT<br>CONTROLLER<br>NO. | SERIAL<br>NO. | MANUFACTURER | JACKPOT<br>CONTROLLER NAME | JACKPOT CONTROLLER VERSION |    |
|------------------------------|---------------|--------------|----------------------------|----------------------------|----|
|                              |               |              |                            | From                       | To |
|                              |               |              |                            |                            |    |
|                              |               |              |                            |                            |    |
|                              |               |              |                            |                            |    |
|                              |               |              |                            |                            |    |
|                              |               |              |                            |                            |    |

(Note: Please use additional sheet/s if the space provided above is not sufficient.)

We confirm and undertake to do the following:

1. RAM clear procedures to be conducted on the EGMs shall be in accordance with Regulation 4 Part 3 Section 2 of the Casino Regulatory Manual (CRM) for Licensed Land-Based Casinos.
2. A joint meter reading to be conducted on the EGMs shall be in accordance with Regulation 4 Part 1 Section 5 of the said CRM.
3. A functionality test shall be conducted on the EGMs to ensure that said modification will not affect the parameter settings and that EGM transactions are captured by the Casino Management System. Functionality shall be conducted based on a test script which shall be prepared by the Licensee. The results of the functionality test should be favorable prior to commercial operation of the EGMs.
4. The abovementioned undertakings shall be carried out in close coordination with the Compliance Monitoring and Enforcement Department – Integrated Resorts and the PAGCOR Monitoring Team.

Printed Name : \_\_\_\_\_ Signature : \_\_\_\_\_  
Position Title : \_\_\_\_\_ Date: \_\_\_\_\_

## SECTION B: SUBMISSION INSTRUCTION

Once Section A is completed, please submit this form to GLDD via the PAGCOR Enterprise Content Management System (ECMS) which may be accessed through the following URL: [www.ecms.pagcor.ph](http://www.ecms.pagcor.ph).

If submission of this form is done through the ECMS, an e-mail notification confirming receipt shall be received. The status of the application can be viewed and monitored through the online account created using the same system. Operator can also download and print the acknowledgment generated as proof of submission.

If no e-mail notification is received, the Operator may inquire from the Gaming Licensing & Development Department through the contact details:

Tel. No. (+632)8522-0299/8522-1357/8522-1324 (Local 1148)

## SECTION C: ACKNOWLEDGEMENT OF NOTIFICATION (TO BE FILLED OUT BY GLDD)

☐ RECEIVED with REFERENCE NO. \_\_\_\_\_

By: Printed Name: \_\_\_\_\_ Signature: \_\_\_\_\_  
Position Title: \_\_\_\_\_ Date: \_\_\_\_\_