



**Internet Gaming – Licensing and Regulation Group
Remote Operations and Ancillary Services
Department**

ACCREDITATION FRAMEWORK FOR SPECIAL CLASS OF BPOs

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*Revision pertains only to the form, i.e. change of department name. All provisions, terms and conditions, table of offenses, as well as applicable penalties under the Accreditation Framework for Special Class of BPOs which was approved by the Board on April 23, 2026, shall remain in force and effect.

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EXECUTIVE SUMMARY

This Regulatory Framework (framework) for Special Class of BPOs (SCBPOs) establishes the policies, standards, and compliance requirements governing the operations of SCBPOs which are engaged in business process outsourcing providing support services to legitimate gaming operators abroad.

With the advent of Executive Order No. 74, which mandates the immediate ban on offshore gaming operations in the Philippines, this regulatory framework emphasizes the distinct nature of SCBPOs as non-gaming entities —particularly their specialized nature in providing customer support, IT services, and back-office operations. This framework aims to ensure their activities are aligned with PAGCOR's regulatory objectives of transparency and accountability.

The framework outlines the criteria for accreditation, operational guidelines, employee movement protocols, reporting obligations, and the penalties for non-compliance. It also sets forth the roles and responsibilities of SCBPOs in maintaining data privacy, adhering to labor and immigration laws, and cooperating with monitoring and regulatory inspections.

By implementing this framework, PAGCOR seeks to strengthen oversight of SCBPOs, prevent misuse of BPO structures for unlawful activities, and promote ethical standards and operational integrity within the gaming support sector.

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REGULATION 1. DEFINITION OF TERMS

1. **Accreditation** is the authorization given by PAGCOR for the conduct of SCBPO functions.
2. **Application Fee** refers to the amount paid by applicants for the processing of their accreditation application. This fee is non-refundable and non-transferable.
3. **Betting** refers to the act of wagering money or something of value on the outcome of an event or game, with the expectation of winning a return based on the result. It typically involves predicting the outcome of events such as sports games, races, or other contests, and the bettor risks a stake to win a prize or payout.
4. **Customer Relations** this includes providing customer service, addressing inquiries or issues, and offering personalized experiences to enhance customer satisfaction. It also involves managing loyalty programs, rewards, and promotions to retain customers, as well as gathering feedback to improve services.
5. **Global Capability Center (Class 1)** refers to a wholly owned subsidiary of a company that provides business services, information technology, research and development, or operational support exclusively to its parent organization and affiliates
6. **Legitimate Gaming Operators** refers to operators of gaming activities that are duly licensed in their respective jurisdictions. This includes both brick-and-mortar casinos and/or online gaming platforms.
7. **License** refers to the official authorization granted by a foreign government or regulatory body to an online gaming or gambling operator to conduct business legally within that jurisdiction.
8. **PAGCOR Monitoring Team (PMT)** refers to a group of PAGCOR personnel whose task is to monitor and enforce applicable regulations.

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9. **Performance Cash Deposit (PCD)** is a monetary requirement which shall guarantee completion and fulfillment of contract and obligations with PAGCOR.
10. **Service Agreement** refers to the legal contract entered into by the SCBPO and the licensed gaming operator in their respective jurisdiction, in which the former commits to provide SCBPO functions in support of the latter's gaming operations.
11. **Special Class of BPO (SCBPO)** refers to entities that are servicing legitimately licensed gaming operators abroad; they are not allowed to handle betting in any way but purely to offer product marketing, customer relations, and support.
12. **Third Party BPO (Class 2)** refers to a BPO that manages business processes for multiple external client organizations, rather than being owned by or dedicated to a single parent company.
13. **Workforce** refers to the total number of employees directly employed by the company, including both foreign and Filipino staff, across all positions such as managerial, supervisory, and rank-and-file roles.

REGULATION 2. GENERAL PROVISIONS

1. All SCBPOs shall operate strictly on a business-to-business (B2B) basis and shall not, under any circumstances, engage in business-to-consumer (B2C) gaming activities.
2. All SCBPOs shall implement and maintain measures and technical controls designed to prevent the acceptance of bets or wagering transactions through its systems, platforms, or infrastructure where the same is not authorized.
3. An SCBPO applicant may apply for a maximum period of two (2) years.
4. Should the Service Agreement between the applicant and the gaming operator abroad be shorter than the validity of the accreditation, the accreditation shall be terminated upon the end of the agreement;

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5. The accreditation shall be evidenced by a certificate;
6. The accreditation certificate shall bear the following information:
 - a. Accreditation number;
 - b. Type of accreditation;
 - c. Complete name of the company;
 - d. Complete address of the company;
 - e. Date of issue;
 - f. Period of validity; and
 - g. Complete name of the gaming operator to be serviced
7. The accreditation certificate must be signed by the PAGCOR Chairman and Chief Executive Officer (PAGCOR CCEO) and must contain the PAGCOR seal.
8. The accreditation certificate is site-specific and is not valid outside the exact address indicated therein.
9. The reproduction of the accreditation certificate by any means shall be considered a violation of these regulations. In case a duplicate is needed, the SCBPO should request a certified true copy citing compelling reasons.
10. The accreditation certificate shall be released only upon the posting of performance cash deposit, settlement of applicable fees, if any and after the SCBPO has successfully completed the pre-operational requirements as stated in section 5 of this framework.
11. Accredited SCBPOs should comply with the conduct of the probity checking in accordance with the Probity Checking Framework issued by the PAGCOR Anti-Money Laundering Supervision and Enforcement Department.
12. Upon expiration of the accreditation, the certificate must be returned to the Remote Operations and Ancillary Services Department (ROASD) within five (5) working days

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from receipt of the notice of expiration. If the SCBPO has successfully applied for renewal, the return of the old certificate is a requisite for the SCBPO to claim its new certificate.

13. The accreditation is non-assignable and non-transferable, unless approved by the PAGCOR Board of Directors (BOD). Any transfer made without approval of the BOD is considered null and void and shall not bind PAGCOR in any manner.
14. The accreditation is not a property of the provider, nor does it create any vested right or interest.
15. The suspension or cancellation of an accreditation must be approved, confirmed, or noted by the BOD.
16. SCBPOs are required to maintain 90% Filipino workforce. Notwithstanding, SCBPOs requiring highly specialized or proprietary functions such as advanced platform support, cybersecurity, fraud analytics, or market-specific product expertise, may be allowed to engage foreign personnel in excess of the standard 10% threshold, subject to the approval of the BOD, but must not at any given time exceed 25% of the total workforce.
17. In cases of transfer or change of operating site requiring the issuance of an updated accreditation certificate, the previously issued certificate shall be surrendered to the ROASD prior to the release of the new certificate.

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REGULATION 3. ACCREDITATION ELIGIBILITY

A. Qualifications

1. The applicant must be duly registered with the Securities and Exchange Commission (SEC);
2. The applicant must be of good financial standing and satisfactory corporate structure;
3. Directors and officers of the applicant must be of good repute, considering character, honesty and integrity, and must be of good financial standing;
4. Directors and officers of the applicant must not be associated with any person who is not of good repute or has undesirable or unsatisfactory financial resources;
5. The applicant shall be providing services to a gaming operator licensed under a reputable jurisdiction.

B. Authorized Acts

Provide BPO services to licensed gaming operators abroad such as:

- a) Customer support and hotline services;
- b) Player registration and assistance;
- c) VIP client coordination and relationship management;
- d) Player rewards and loyalty program management;
- e) Product and brand marketing and promotions;
- f) Responsible Gambling Measures;
- g) Game and platform integrity support
- h) Data science and machine learning;
- i) Fraud detection and risk monitoring;
- j) Cybersecurity, threat intelligence, and information security support
- k) Data analytics, reporting, and business intelligence
- l) Proprietary tool chain development
- m) Administrative, technical, or creative back-office functions

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- n) Advanced platform support and systems engineering
- o) Odds management

C. Prohibited Acts

- a) Accepting bets and handling payouts;
- b) Engaging in illegal activities; and
- c) Providing services to unlicensed entities.
- d) Sharing, leasing or sub-contracting the PAGCOR accreditation to any person or entity.

REGULATION 4. NEW APPLICATIONS

Section 1. Initiation of Application

- A. The applicant should submit a Letter of Intent (LOI) to apply for an accreditation addressed to the PAGCOR CCEO. The LOI must contain the following information:
- 1. Name of the company;
 - 2. Intended address of operations;
 - 3. Name of gaming operator to be serviced;
 - 4. Details of the gaming operator's license and the licensing jurisdiction;
 - 5. Services to be provided to the gaming operator;
 - 6. Contact person and contact details of the company; and
 - 7. A statement that the applicant has read and understand the provisions of the Accreditation Framework for SCBPOs and an undertaking to comply with all regulations pertaining to SCBPOs.

Copies of the following must also be attached:

- 1. Articles of Incorporation and By-Laws of the applicant;
- 2. Latest General Information Sheet (GIS) including the beneficial ownership page;
- 3. Service Agreement with the licensed gaming operator abroad;

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4. Registration documents of the gaming operator abroad;
5. Gaming operator's license; and
6. Floor Plan.

B. Upon receipt of the LOI, ROASD shall issue the following:

1. Deposit Notice and Payment Form for the payment of the application fee;
2. Notification to undergo Probity Check and Data Privacy Consent Form;
3. Application Form; and
4. Request for Ocular Inspection of the address of the company.

The duly accomplished and notarized application form together with the documentary requirements (Annex A) must be submitted within three (3) months from the date of issuance of items in letter b.

Section 2. Application Fee

The applicant must submit a copy of the deposit slip or wire transfer receipt using the Remittance Form within five (5) working days from payment.

Classification based on Business Model	Application/ Renewal Fee
<u>Class 1</u> Global Capability Center/ Single Client BPO	\$ 100,000.00 per year
<u>Class 2</u> Third Party BPO	\$ 50,000.00 per operator/ per year

Onboarding Requirement

A Class 2 SCBPO applicant shall be required to onboard at least two (2) licensed operators within the following periods:

- A. For a one (1)-year accreditation, within the validity period of the accreditation; and
- B. For a two (2)-year accreditation, within the first year of the accreditation's validity.

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Penalty for Non-Compliance

Failure of a Class 2 SCBPO to onboard a second operator within the prescribed period shall subject the SCBPO to a penalty in the amount of Fifty Thousand US Dollars (US\$50,000.00) per year of accreditation.

Service Limitation

A Class 2 SCBPO shall be permitted to service a maximum of ten (10) licensed operators abroad.

Section 3. Procedures for Submission

- A. The applicant shall submit the application form with complete documentary requirements to:

Remote Operations and Ancillary Services Department

Philippine Amusement and Gaming Corporation

MET Live Building, Central Business Park 1-A Macapagal Boulevard corner EDSA Extension, Pasay City 1330

- B. The submitted requirements shall undergo initial evaluation and shall be returned to the applicant in case found to be incomplete or submitted beyond the three (3) month period. In case of the latter, the application shall be deemed denied and all fees paid are forfeited in favor of PAGCOR.
- C. Submission of the application form and payment of the application fee is not a guarantee of the approval of the application. The application fee is solely intended for the processing and evaluation of the application;
- D. The application fee is non-refundable and non-transferrable unless approved by the BOD for valid reasons.
- E. Additional documentary requirements may be required, as necessary.

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- F. Any misrepresentation or false information in the submitted requirements shall result in the denial of the application and a perpetual ban from re-applying with PAGCOR. In case an accreditation is granted, and misrepresentation or false information is subsequently discovered, the accreditation will be immediately revoked, and a perpetual ban on holding accreditation under these regulations shall be imposed.

Section 4. Processing of Applications

- a) Upon determination that the applicant has fully complied with the requirements for application, the same shall be recommended for consideration of the BOD;
- b) The applicants shall be notified of the decision (approved or denied) through a notice;
- c) Upon notice of approval, the applicant must comply with the pre-operational requirements prior to commencement of operations.
- d) The SCBPO may not commence operations without the required Notice to Commence Operations (NCO). Operating without the requisite NCO shall result in the imposition of fines and/or suspension of the accreditation.

Section 5. Pre-Operational Requirements

- a) Performance cash deposit;
- b) Certificate of Registration with the Anti-Money Laundering Council;
- c) Certificate of Registration with the Social Security System, Home Development Mutual Fund, and PhilHealth
- d) Copy of engagement with an Internet Service Provider;
- e) Accomplished Manpower List Form (local and foreign using official form);
- f) Network Topology;
- g) Pre-operational Inspection and Walkthrough Report by the Compliance Monitoring and Enforcement Department – Electronic Games (CMED-EG) and Information and Technology Department (ITD); and
- h) NCO to be issued by ROASD

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Section 6. Procedure for the Issuance of a Notice to Commence Operations

- a) The SCBPO should write a letter to the ROASD requesting for the issuance of an NCO, attached the requirements in the immediately preceding section and the proposed date of inspection and walkthrough;
- b) Upon receipt and verification of the requirements, the ROASD shall request the CMED-EG and ITD to conduct the pre-operational inspection and walkthrough;
- c) Upon receiving a satisfactory report of inspection/ walkthrough from CMED-EG and ITD, the ROASD shall issue the NCO;
- d) Upon issuance of an NCO, the SCBPO shall be imposed with the monthly administrative fee; and
- e) Notwithstanding failure to commence commercial operations, the SCBPO shall be subject to imposition of the full amount of administrative fee sixty (60) days reckoned from the grant of the accreditation.

REGULATION 5. RENEWAL OF ACCREDITATION

Section 1. Initiation of Application for Renewal

- A. The applicant should submit an LOI to renew accreditation addressed to the PAGCOR CCEO at least ninety (90) days prior to the expiration of the accreditation. The LOI must contain the following information:
 1. Name of the company;
 2. Address of operations;
 3. Name of gaming operator being serviced;
 4. Details of the gaming operator's license and the licensing jurisdiction;
 5. Services being provided to the gaming operator;
 6. Contact Person and contact details of the Company; and
 7. A statement that the applicant has read and understood the provisions of the Accreditation Framework for SCBPOs.

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- B. Upon receipt of the LOI, ROASD shall issue the following:
1. Deposit Notice and Payment Form for the payment of the renewal fee;
 2. Notification to undergo Probity Check and Data Privacy Consent Form; and
 3. Application Form.
- C. The duly accomplished and notarized application form together with requirements must be submitted at least sixty (60) days prior to the expiration of the accreditation. Failure to submit the requirements prior to the expiration shall result in the imposition of a penalty in the amount of Five Thousand US Dollars (\$5,000.00).
- D. An application for renewal of accreditation filed on the date of expiration shall not be processed, in which case, the SCBPO shall cease to operate and must apply for a new accreditation if it intends to resume operations.
- E. An applicant for renewal should have no arrears in its administrative fees/ penalties.
- F. An SCBPO whose accreditation has expired shall still be allowed to complete the renewal requirements and continue operating, subject to the fulfillment of the following requisites:
1. The SCBPO has filed its application for accreditation renewal ninety (90) days prior to expiration.
 2. The SCBPO filed a request for an extension of its renewal application before the expiration date of its accreditation, or approved extension period, if any.
 3. The extension is approved by the BOD;
 4. The SCBPO pays an extension fee of Ten Thousand US Dollars (\$10,000.00) upon receipt of approval.

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- G. The penalty imposed on account of the late submission of requirements prior to expiration shall not form part of the extension fees and the accreditation shall not be renewed until all imposed penalties have been settled.

REGULATION 6. FINANCIAL OBLIGATIONS AND REMITTANCE

Section 1. Administrative Fee

The SCBPO shall be billed a monthly administrative fee of Ten Thousand US Dollars (\$10,000.00).

Section 2. Billing and Collection of Administrative Fee

- A. The SCBPO shall be billed a fixed amount of administrative fee every tenth (10th) day of the month and is given until every fifteenth (15th) day of the same month to settle the same;
- B. In case of protests on the billed administrative fee, the following shall apply:
1. The accredited SCBPO must settle the billed amount prior to the filing of protest;
 2. The letter of protest should state the reason and basis for the SCBPO's protest;
 3. Protests filed after the twentieth (20th) day of the same month shall no longer be considered; and
 4. ROASD shall resolve the protest within fifteen (15) working days from receipt of the letter of protest and proof of payment of the protested billing.

Section 3. Performance Cash Deposit

A performance cash deposit (PCD) is a monetary requirement which shall guarantee completion and fulfillment of contract and obligations with PAGCOR.

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An accredited SCBPO is required to post a PCD in the amount of Fifty Thousand US Dollars (\$50,000.00).

A. Forfeiture from the Performance Cash Deposit

1. Failure of the SCBPO to submit the proof of payment before the twentieth (20th) day of the same month shall result in the forfeiture of the billed amount from its performance cash deposit.
2. For cases when the accredited SCBPO fails to settle its administrative fee for one (1) month, the following shall apply:
 - a) ROASD shall issue a Notice of Delinquency (ND) to the concerned SCBPO.
 - b) If the SCBPO still fails to settle its financial obligations on the given deadline in the ND, the Accounting Department (AD) shall effect the deduction of the posted PCD, pursuant to the latter's internal rules and procedures.
 - c) AD shall inform the accredited SCBPO of the application of the PCD as well as the requirement to replenish the same in full within five (5) banking days from forfeiture.
 - d) ROASD, in coordination with AD shall monitor compliance of the accredited SCBPO with the requirement to replenish the PCD in full within five (5) banking days from its forfeiture.
 - e) Pending replenishment of the PCD, all transactions of the concerned accredited SCBPO with PAGCOR shall be held in abeyance.
 - f) Failure to replenish the PCD in full shall warrant the suspension of the accreditation.

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B. Requirements for the Refund of Performance Cash Deposit

The PCD is refundable upon expiration or cancellation of the SCBPO accreditation, subject to the settlement of any outstanding obligation.

The accredited SCBPO shall submit the following documents for the processing of the refund of its performance cash deposit:

1. Duly accomplished request for refund of PCD form;
2. Notarized Board Resolution and/or Director's Certificate indicating the directors' resolution to request for the refund of the performance cash deposit, the name of the person authorized to process the refund, the bank details where the PCD shall be refunded; if issued abroad, the same must be apostilled;
3. Original copy of the official receipt issued by PAGCOR for the PCD;
4. Certificate of Tax Clearance from the Bureau of Internal Revenue;
5. Certificate of confirmation of non-operation from CMED-EG;
6. Certification of no outstanding balances with remaining performance cash deposit from the AD;
7. Certificate of no outstanding balances in administrative fee and demerits or cash penalties from ROASD;
8. Latest GIS with beneficial ownership page;
9. Original Certificate of Accreditation; and
10. Release, Waiver and Quitclaim.

C. Processing of the Request for Refund of Performance Cash Deposit

1. The ROASD shall receive the submitted documents and the same shall be endorsed for evaluation and processing by the Accounting and Fund Management departments;
2. Only SCBPOs that are fully cleared of any financial obligations with PAGCOR shall be eligible for a refund;
3. All refund requests must undergo consideration by the BOD;

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4. The refund of the PCD will be processed for a period of sixty (60) business days from receipt of the complete supporting documents, allowing for thorough review and compliance verification; and
5. Once the refund is approved, the accredited operator will be formally notified to ensure PCD.

Section 4. Additional Site/Transfer of Site Fee

As a general rule, the operating sites of an SCBPO must be located in only one (1) building. In case of a need for additional site in the same building or transfer of site to another building, the following fees shall apply:

Movement	Amount	Remarks
Additional Site in the same building	\$5,000.00 per floor for every 3,000 square meters of floor area.	Inclusive of inspection fee and printing of one (1) certificate
Transfer of Site to a different floor in the same building	\$5,000.00 per floor for every 3,000 square meters of floor area.	Inclusive of inspection fee and printing of one (1) certificate
Transfer of Site to another building	\$10,000.00 per floor for every 3,000 square meters of floor area.	Inclusive of inspection fee and printing of one (1) certificate

An accredited SCBPO may only have multiple locations if it could present proof that the same is necessary and indispensable for the proper and efficient conduct of its operations, and the following fee shall apply:

Movement	Amount	Remarks
Additional Site in another building	\$15,000.00 per floor for every 3,000 square meters of floor area.	Inclusive of inspection fee and printing of one (1) certificate

Section 5. Certified True Copy of Certificates/ Reprinting

- a) Request for Certified True Copy (CTC) of certificates shall be One Hundred US dollars (\$100.00) per document.
- b) The request must contain the purpose/s for which the CTC shall be used.

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- c) Reprinting due to correction of details through no fault of PAGCOR shall be Five Hundred US dollars (\$500.00).
- d) In case of loss or damage of the original certificate, reprinting shall be Three Thousand US dollars (\$3,000.00).

REGULATION 7. VOLUNTARY SUSPENSION OF ACCREDITATION

The accredited SCBPO may request the temporary suspension of its accreditation, subject to the guidelines and procedures set forth herein:

- A. The SCBPO may request for the voluntary suspension of its accreditation subject to the following:

Qualifications:

1. The SCBPO must have no outstanding payables or penalties.
2. The SCBPO may avail voluntary suspension only once for the duration of the validity of its accreditation, except for compelling reasons.

Conditions:

1. The duration of the proposed suspension must not exceed ninety (90) calendar days.
2. The SCBPO may be liable for the payment of the Administrative Fee and/or other fees imposed by the BOD during the voluntary suspension period.
3. Continuous non-operation after the approved period of suspension shall constitute sufficient ground for the cancellation of accreditation or imposition of the monthly Administrative Fee.

- B. Subject to full compliance with the above qualifications and conditions, the SCBPO shall notify the ROASD, at least fifteen (15) days prior to the intended effectivity, its request for the temporary suspension of its accreditation which shall include the following, in addition to such other information as may be required:

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1. Letter-request indicating the reason/s for the suspension and intended date of effectivity.
 2. Duration of the proposed suspension.
 3. Board Resolution and/or Director's Certificate signifying the corporation's decision to request for voluntarily suspension of accreditation.
- C. A recommendation on the temporary suspension of the accreditation shall then be submitted to the BOD for approval/confirmation.
- D. A written notice on the denial/approval of the temporary suspension of accreditation shall be issued by ROASD.
- E. The temporary suspension shall be lifted and/or terminated on the following instances:
1. In case the SCBPO is found operational, the suspension shall be immediately revoked, and the SCBPO shall be liable for the regulatory, administrative, and other applicable fees for the entire period of suspension applied for, without prejudice to the imposition of demerits and/or administrative penalties or the cancellation of the accreditation.
 2. Upon the request of the SCBPO to pre-terminate the approved duration of voluntary suspension at least fifteen (15) days prior to intended lifting of the suspension.
 3. Expiration of the approved duration of voluntary suspension.
- F. A recommendation on the lifting or termination of the suspension of the accreditation shall then be submitted to the BOD for approval/confirmation.
- G. Once approved, the SCBPO shall be scheduled for pre-operational inspection and system walkthrough by CMED-EG and ITD prior to resumption of operations.

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REGULATION 8. VOLUNTARY CANCELLATION OF ACCREDITATION

The SCBPO may voluntarily cancel its accreditation subject to the guidelines and procedures set forth herein:

- A. The SCBPO shall notify and communicate to ROASD its request for the cancellation of its accreditation and submission of complete requirements as follows:
 1. Letter-request indicating the reasons/s for the cancellation and the intended date of effectivity.
 2. Duly accomplished Cancellation Request Form No. 566.
 3. Board Resolution and/or Director's Certificate signifying the corporation's decision to request for voluntarily cancellation of accreditation.
 4. Notarized declaration that the SCBPO holds PAGCOR free and not liable from any claim and/or liability from any tax obligation which may be imposed by any taxing authority on the fees or earnings due to cancellation of its accreditation and that they will be solely responsible for any action or suit brought about by any third party in relation to their accreditation.
 5. Proof of full settlement of any arrears and/or penalty/ies.
 6. Notarized undertaking to conduct post-operational activities thirty (30) days after the approval of the cancellation as stated in the succeeding section.
 7. Copy of the latest GIS.
 8. Surrender of the previously issued certificate of accreditation.
- B. In the event the SCBPO fails to fully settle its arrears and penalty/ies, the PCD of the SCBPO shall be forfeited in favor of PAGCOR to cover the said arrears and/or penalty/ies.
- C. The SCBPO shall be scheduled for inspection on the intended date of effectivity of cancellation. An inspection report confirming the cessation of operations shall be submitted as a requirement for BOD's approval.

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- D. The SCBPO shall be billed the full-month's Administrative Fee for the month of their cancellation regardless of the date it was cancelled.
- E. The voluntary cancellation of accreditation shall be effective on the intended date of effectivity as confirmed by the inspection report establishing that operations have already ceased.
- F. A recommendation on the revocation of the accreditation shall then be submitted to the BOD for approval.
- G. A written notice of the approval of the cancellation of accreditation shall be issued by ROASD.
- H. Post-operational activities:
 - 1. Upon issuance of a Notice of Approval of the cancellation of accreditation, post-operational activities must be accomplished by the SCBPO within thirty (30) calendar days.
 - 2. The SCBPO shall secure a certificate of non-operation from the CMED-EG.
 - 3. The SCBPO should surrender the Accreditation Certificate within five (5) days from notice of cancellation.
- I. The abovementioned post-operational activities shall be included in the requirements for the release of the SCBPO's performance cash deposit.
- J. Failure to fully comply with the post-operational activities on the prescribed period shall have the following effect on the incorporators, directors and all declared key officers of the cancelled SCBPO:
 - 1. Prohibited to apply for a new accreditation in whatever capacity.
 - 2. Considered as a person of bad reputation and incapable of operating an SCBPO business.

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3. Disqualified for Gaming Employment License application, or revocation of GEL, if any.

REGULATION 9. MISCELLANEOUS PROVISIONS

Section 1. Repeal

All prior rules, regulations, and guidelines which are inconsistent with the provisions of these Regulations are hereby repealed or deemed modified accordingly.

Section 2. Separability Clause

If, for any reason, any provision of these rules is declared unconstitutional or contrary to law, the other parts, or provisions hereof which are not affected thereby shall continue to be in full force and effect.

Section 3. Effectivity

These rules shall become effective upon approval by the PAGCOR BOD. Upon its effectivity, these rules shall be applied prospectively to all accredited entities to the extent that they are applicable.

Section 4. Amendment and Modification of the Framework

The BOD reserves the authority to amend, modify, revise, or supplement any provision of this Framework and its implementing guidelines. All such amendments shall take effect upon official approval and issuance by the BOD and shall automatically form part of this Framework, superseding any provisions that may be inconsistent with the approved changes.

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ANNEX A

List of Documentary Requirements for New Applications for SCBPO

- a) Duly accomplished and notarized application form;
- b) Certified true copy of the Certificate of Registration Securities and Exchange Commission (SEC);
- c) Certified true copy of the applicant's Articles of Incorporation and By-Laws. The authorized capital stock must be at least Ten Million Pesos (Php10,000,000.00) with a Paid-up Capital Stock of at least Two Million Pesos (Php2,000,000.00);
- d) Certified true copy of the Latest General Information Sheet (GIS) including the beneficial ownership page;
- e) Company Profile;
- f) Organizational Chart indicating name of person and position in the company with signature of the personnel who prepared the same;
- g) Business Plan/ Business Concept of the applicant including the necessary documents relative to the operations such as Manuals/ Guidelines;
- h) Duly accomplished and notarized Personal Disclosure Sheet (PDS) of all directors, officers, and the Authorized Representative of the corporation;
- i) Board resolution appointing the company's Authorized Representative/s to PAGCOR;
- j) Copy of the contract of lease for the operating site;
- k) Mayor's Permit/ Business Permit;
- l) BIR Certificate of Registration;
- m) Apostilled/ consularized copy of the following:
 1. Service Agreement with the licensed gaming operator abroad.
 2. Registration documents of the gaming operator abroad.
 3. Gaming operator's license.

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n) Notarized Undertaking that the company will not:

1. Accept bets and handle payouts.
2. Engage in illegal activities; and
3. Provide services to unlicensed gaming operators

o) Probity Checker Final Report; and

p) Proof of Payment of application fee.

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ANNEX B

List of Documentary Requirements for Renewal Applications

- a) Duly accomplished and notarized application form;
- b) Certified true copy of the latest General Information Sheet (GIS) including the beneficial ownership page;
- c) Updated organizational chart indicating name of person and position in the company;
- d) Updated Business Plan/ Business Concept of the applicant including the necessary documents relative to the operations such as Manuals/ Guidelines;
- e) Updated Personal Disclosure Sheet (PDS) of all directors, officers, and Authorized Representative of the corporation;
- f) Updated board resolution appointing the company's Authorized Representative to PAGCOR;
- g) Copy of Contract of Lease for the operating site;
- h) Mayor's Permit/ Business Permit;
- i) Latest income tax return and proof of remittance;
- j) Latest proof of remittance to SSS, HDMF, and PhilHealth;
- k) Valid certificate of registration with AMLC;
- l) Apostilled/ consularized copy of the following:
 1. Service Agreement with the licensed gaming operator abroad;
 2. Registration documents of the gaming operator abroad;
 3. Gaming operator's license;
- m) Updated Notarized Undertaking that the company will not:
 1. Accept bets and handle payouts;
 2. Engage in illegal activities; and
 3. Provide services to unlicensed gaming operators
- n) Probity Checker Final Report; and
- o) Proof of Payment of renewal fee.

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ANNEX C

List of Documentary Requirements for Additional Gaming Operators

- a) Duly accomplished and notarized application form;
- b) Apostilled/ consularized copy of the following:
 1. Service Agreement with the licensed gaming operator abroad;
 2. Registration documents of the gaming operator abroad;
 3. Gaming operator's license;
- c) Updated Notarized Undertaking that the company will not:
 1. Accept bets and handle payouts;
 2. Engage in illegal activities; and
- d) Letter of consent from all operators allowing the SCBPO to render service to other gaming operators; and
- e) Proof of payment of application fee