



**I-GAMING LICENSING AND REGULATIONS GROUP
E-Games / E-Bingo Licensing Department**

MEMORANDUM

25 August 2021

TO : **ALL APPLICANTS
ALL GAMING SITE OPERATORS - BINGO GAMES
ALL GAMING SITE OPERATORS - ELECTRONIC GAMES
ALL SERVICE PROVIDERS**

FROM : **THE ACTING ASSISTANT VICE PRESIDENT**

SUBJECT : **NEW OFFICIAL E-MAIL ADDRESSES OF EG/EBLD**

Please be advised of the new and official e-mail addresses of the department:

No.	E-Mail Address	Remarks
1	eGaming_Licensing@pagcor.ph	Applications for new, renewal, amendment, and termination of License and all licensing-related inquiries and concerns
2	eGaming_Compliance@pagcor.ph	Submission of compliance documents, i.e. annual documents submission and all compliance-related inquiries and concerns
3	eGaming_Forms@pagcor.ph	All prescribed forms relative to Operational Requests, Notifications and Approval relative to the operations of gaming sites and all concerns related thereof
4	eGaming_Policy@pagcor.ph	Applications for new games/systems, accreditation for service providers and all policy-related inquiries and concerns

Further, please be advised that old electronic mails under GLDD shall no longer accept incoming mails effective 01 September 2021 onwards.

For your guidance and strict compliance.

Thank you.

Sincerely,


JEREMY B. LUGLUG

cc: OCCEO
A/VP, IGLRG
AVP, CMED, I-Gaming