

	ACCREDITATION OF SUPPORT SERVICE PROVIDER Application Form	Page No.	Page 1 of 5
		Form No.	EGLD - 1246
		Rev. No.	2
		Effectivity	January 27, 2026

EG Form No. 51

Type or print in block letters the information needed on the spaces provided. Put a cross [x] in the box, if one is provided. If a question does not apply to you, write "N/A". Use additional sheet/s for the information whenever necessary. You must provide all required information. Otherwise, your application will be returned.

PAGCOR reserves the right to request additional information.

Cut-off time for submission of registration forms shall be 4:00 P.M.

SECTION A: APPLICATION DETAILS

☐ NEW APPLICATION

☐ RENEWAL

SUPPORT SERVICES OFFERING/S

- | | |
|---|---|
| ☐ Payment Channel / Payment Gateway Solution | ☐ Customer Service |
| ☐ Marketing / Promotional Service | ☐ Independent Game Testing Laboratory (IGTL) |
| ☐ Know-Your-Customer (KYC) / Membership System | |

1. APPLICANT COMPANY

2. BUSINESS ADDRESS

(Floor, Building Name or Number, Street)

(Barangay, Town/City, Postal Code)

3. OFFICE CONTACT DETAILS

(Telephone No.)

(Mobile No.)

(Email Address)

4. GAMING SYSTEM ADMINISTRATOR CONTRACTED

4.1. Company Name

(Floor, Building Name or Number, Street)

4.2. Business Address

(Barangay, Town/City, Postal Code)

4.3. Office Contact Details

(Telephone No.)

(Mobile No.)

(Email Address)

5. AUTHORIZED REPRESENTATIVE

5.1. Company Name

5.2. Role or Position in the Company

5.3. Contact Details

(Telephone No.)

(Mobile No.)

(Email Address)

	ACCREDITATION OF SUPPORT SERVICE PROVIDER Application Form	Page No.	Page 2 of 5
		Form No.	EGLD - 1246
		Rev. No.	2
		Effectivity	January 27, 2026

SECTION B: DOCUMENTARY REQUIREMENTS

	Date Received by EGLD
1. Company Profile	_____
2. Detailed location sketch of company office	_____
3. Copy of Registration Certificate from SEC, Articles of Incorporation and By-Laws, duly received by the SEC	_____
4. Copy of the Latest General Information Sheet (GIS) duly received by the SEC	_____
5. Copy of valid Mayor's Permit / Business Permit / Municipal License from location of the company office	_____
6. Copy of BIR Registration Certificate	_____
7. Duly notarized Secretary's Certificate for the authority of the signatory to represent, to transact, execute, and to perform any all acts necessary to submit and sign all documents relative to accreditation with PAGCOR and to claim the Certificate of Accreditation.	_____
8. Notarized written disclosure that the Applicant has the capability to provide the services (outlined in the Scope of Service under this Regulatory Framework) and gaming equipment and paraphernalia, if need be, that in accordance with PAGCOR's prescribed standards.	_____
9. Notarized written disclosure of the description of any of the following events that occurred during the past five (5) years up the latest date that are material to an evaluation of the ability or integrity of any director or shareholder of the Applicant:	_____
a. Any bankruptcy petition filed by or against any business of which such person was a director or shareholder either at the time of the bankruptcy or within two years prior to that time;	
b. Any conviction by final judgment, including the nature of the offense, in a criminal proceeding, domestic or foreign, or being subject to a pending criminal proceeding, domestic or foreign, excluding traffic violations and other minor offenses;	
c. Being subject to any order, judgment, or decree, not subsequently reversed, suspended or vacated, of any court of competent jurisdiction, domestic or foreign, permanently or temporarily enjoining, barring, suspending, or otherwise limiting his involvement in any type of business of gaming activities; and	
d. Being found by a domestic or foreign court of competent jurisdiction (in a civil action), PAGCOR, or a domestic regulatory organization, to have violated gaming law or regulation, and the judgment has not been reversed, suspended, or vacated.	
10. Certificate of Enrollment issued by Gaming Licensing and Development Department (GLDD)	_____
11. Duly accomplished and notarized Personal Disclosure Statement (PDS) (EGLD Form No. EGLD-447) with the following attachments:	_____
a. For Filipino Citizens and Foreign Residents: Copy of ITR (duly filed with BIR) for the previous year.	
b. For Non-resident Foreigners: Copy of valid passport	
c. The member of the Board of Directors who did not file the ITR in accordance with the provisions of NIRC of 1997 and its amendments Title II Chapter IX. Sec.51 A.2 (Individuals not required to file an ITR) shall file in its records a fully accomplished and notarized Certificate of Non-Filing of Annual Income Tax Return (EG Form No.33) together with other documents to support its claim in its filing of the PDS.	
12. Duly accomplished and notarized Authorized Signatory with Specimen Signature and Contact Information Form (1310).	_____
13. Notarized written disclosure that the prospective Applicant is not an Affiliate of any existing B2B providers of the same category/type, such as when they are subsidiaries or with interlocking or common directors; or a director of the B2B provider of the same category/type should not be related by affinity or consanguinity within 3rd civil degree to any director of an existing B2B provider of the same category/type.	_____
14. For the IGTL, proof of affiliation with subsidiary companies if presented to PAGCOR	_____

	ACCREDITATION OF SUPPORT SERVICE PROVIDER Application Form	Page No.	Page 3 of 5
		Form No.	EGLD - 1246
		Rev. No.	2
		Effectivity	January 27, 2026

15. Submission and conduct of product overview or presentations may be required, as needed _____
16. Additional documentary requirements, as indicated for the following: _____
- _____
- i. As Payment Gateway Solution/ Payment Channel provider, submission of the following documents signifying good reputation and credentials:
 - a. Latest List of Client _____
 - b. Copy of registration certificates issued by BSP _____
 - c. Narrative on previous partnerships _____
 - d. Proof of compliance with BSP's National Retail Payment System (NRPS) or Designated Payment System (DPS), if any _____
 - ii. As Marketing/ Promotional Service Provider, submission of the following documents signifying good reputation and credentials:
 - a. Latest List of Clients _____
 - b. Copy of license or certification issued by relevant regulatory bodies or professionals association, e.g. Philippine Association of National Advertisers (PANA), Ad Standards Council of the Philippines, among others _____
 - c. Narrative and/or copy of examples of previous works _____
 - iii. As Customer Service, submission of the following documents signifying good reputation and credentials:
 - a. Latest list of details _____
 - b. Copy of licenses or certifications/awards issued by relevant regulatory bodies or professional associations _____
 - c. Proof of affiliation or membership in any professional association or organization related to customer service, i.e., National Customer Service Association _____
 - d. Narrative on previous partnerships _____
 - iv. As KYC Provider shall submit the following documents signifying reputation and credentials:
 - a. Latest list of clients _____
 - b. Copy of certification with ISO 27001 _____
 - c. Narrative on previous partnerships _____
 - v. As IGTL shall submit the following documents signifying reputation and credentials:
 - a. Most recent list of regulatory jurisdictions where the IGTL is recognized _____
 - b. Copy of certification with rating of ISO/IEC 17025 and/or 17065 _____
 - c. Copy of citations/awards issued by any regulatory jurisdiction or recognized organization, if any. _____
17. Duly accomplished Probity Check Disclosure Form (EGLD Form No. 54) and its enclosure/documentary requirements. _____

SECTION C: DECLARATION

By signing below, we declare that:

1. The information contained in this application for accreditation including all documents submitted relative to this application are valid, true and correct.
2. We have executed this statement with the knowledge that misinterpretation or failure to reveal information requested may be deemed sufficient cause for disapproval/denial of this application for accreditation or revocation of the Support Service Providers Accreditation if the application for accreditation has been approved by the time such misrepresentation or act of omission is discovered.
3. We agree to the following:
 - a. to furnish any further information that PAGCOR may require when considering this application
 - b. to notify PAGCOR immediately of any material changes on the information provided in this application for accreditation
4. In order to establish that the Support Service Provider is under control and management of persons of integrity and competence who are of sound character and financial status, we hereby grant authorization

	ACCREDITATION OF SUPPORT SERVICE PROVIDER Application Form	Page No.	Page 4 of 5
		Form No.	EGLD - 1246
		Rev. No.	2
		Effectivity	January 27, 2026

for PAGCOR to undertake extensive due diligence enquiries, and to request and receive information about the Support Service Provider and the individuals named in the application from third parties.

Name : _____ Signature : _____
Authorized Representative

Date : _____

SECTION D: SUBMISSION INSTRUCTIONS

Once Section C is completed, please submit this form to EGLD together with supporting documents:

Electronic Gaming Licensing Department
 Philippine Amusement and Gaming Corporation
 PAGCOR Corporate Office, MET LIVE BUILDING
 Central Business Park 1-A, Macapagal Boulevard
 Cor. EDSA Extension, Pasay City, 1300
 Tel. Nos. (+632) 8522-0299 Loc. 1574 / 1575

Advance copy may be sent thru EGLD's e-mail address : eGaming_Policy@pagcor.ph

SECTION E: EVALUATION (TO BE ACCOMPLISHED BY EGLD)

A. EVALUATION OF DOCUMENTS SUBMITTED

- ☐ Application for Support Service Provider is found to be in order with complete documentary requirements
- ☐ Returned due to incomplete or incorrect document / information

Acknowledged by:

Evaluator
 Date: _____

Authorized Representative
 Date: _____

B. PAYMENT OF APPLICATION FEE

DATE OF PAYMENT

Payment Channel / Payment Gateway Solution	_____	_____ <i>Evaluator</i>
Marketing / Promotional Service	_____	_____ <i>Evaluator</i>
Know-Your-Customer (KYC) Membership System	_____	_____ <i>Evaluator</i>
Customer Service	_____	_____ <i>Evaluator</i>
Independent Game Testing Laboratory	_____	_____ <i>Evaluator</i>

C. INSPECTION AND WALKTHROUGH

Date of Inspection / Walkthrough	_____	_____ <i>Evaluator</i>
<i>Result based on the Inspection/Walkthrough Report</i>		
☐ Satisfactory	_____	_____ <i>Evaluator</i>
☐ Repeat Inspection / Walkthrough	_____	_____

	ACCREDITATION OF SUPPORT SERVICE PROVIDER Application Form	Page No.	Page 5 of 5
		Form No.	EGLD - 1246
		Rev. No.	2
		Effectivity	January 27, 2026

D. PROBITY CHECKING		
☐ Compliant with probity requirements	_____	_____ <i>Evaluator</i>
☐ Non-compliant with probity requirements	_____	_____ <i>Evaluator</i>
E. RECOMMEND FOR APPROVAL		
☐ OK for Board Approval	_____	_____ <i>Evaluator</i>
F. DATE OF BOARD APPROVAL		
	_____	_____ <i>Evaluator</i>
G. POSTING OF PERFORMANCE CASH DEPOSIT		
	_____	_____ <i>Evaluator</i>
H. NOTICE TO COMMENCE OPERATIONS		
Payment Channel /Payment Gateway Solution	_____	_____ <i>Evaluator</i>
Marketing / Promotional Service	_____	_____ <i>Evaluator</i>
Know-Your-Customer (KYC) Membership System	_____	_____ <i>Evaluator</i>
Customer Service	_____	_____ <i>Evaluator</i>
Independent Game Testing Laboratory	_____	_____ <i>Evaluator</i>